



Property Rules

Howdy folks. To ensure a safe and enjoyable experience for all our Guests, please respect the following rules:

- All persons, bags, parcels, clothing and other items may be subject to screening/security checks.
- We reserve the right not to allow any bag, parcel or other item and to deal with any unattended object, bag or luggage in such a way as we consider appropriate.
- Firearms, ammunition, knives and weapons of any kind are prohibited.
- Smoking marijuana or other illegal substances is not permitted at any time. The smoking of tobacco, e-cigarettes or other products that produce a vapor or smoke is allowed only in farm parking lots.
- Children should be supervised. Guests under age 14 must be accompanied by a Guest age 18 or older to enter a Theme Park.
- Tickets, credentials and other entitlements are non-transferable, non-exchangeable, non-refundable, revocable and void if altered. The ticket must be used by the same person on all days during its period of validity and is not valid for special events that require a separate admission charge.

These rules are subject to change at any time without notice.

Prohibited Items

- Firearms, ammunition, knives and weapons of any kind.
- Self-defense or restraining devices (e.g., pepper spray, mace).
- Marijuana (including marijuana enriched products) or any illegal substance.
- Objects or toys that appear to be firearms or weapons.
- Fireworks or other similarly explosive and/or flammable objects, smoke machines or fog machines.
- Glass containers (excluding small containers such as baby food jars).
- Horns, whistles, large megaphones or artificial noise makers.
- Recreational devices such as drones, remote-control toys, skateboards, scooters, inline skates, bicycles or shoes with built-in wheels.
- Strollers that are greater than 31" (79 cm) in width and 52" (132 cm) in length.
- Wagons, including stroller wagons.
- Any trailer-like object that is pushed, pulled or towed by an Electric Conveyance Vehicle, wheelchair, stroller or person.
- Wheeled mobility devices with less than 3 wheels or devices that cannot maintain stability and balance when stopped, unpowered and/or unoccupied. Training wheels and/or modifications are not permitted. Devices must be manually or electrically powered and operated at a walking pace. Devices should be single rider and not exceed 36" (92 cm) in width and 52" (132 cm) in length.
- Suitcases, bags, coolers or backpacks, with or without wheels, larger than 24" long x 15" wide x 18" high (61 cm x 38 cm x 46 cm) are not allowed in any theme park. Loose or dry ice is not permitted in these containers. Re-usable ice packs are recommended.
- Folding chairs are not allowed.
- Selfie sticks, hand-held extension poles for cameras or mobile devices, flags and banners are not allowed in any theme park.
- Tripods or monopod stands that cannot fit inside a standard backpack or that extend over 6' (182 cm) are not allowed.

We reserve the right to prohibit the use or storage of any other item not listed above that we determine may be harmful or disruptive, in our sole and absolute discretion.

Prohibited Activities

- The sale of goods or services, or the display of goods or services, unless prior written approval has been obtained.
- The distribution of printed or recorded materials of any kind unless prior written approval has been obtained.
- Engaging with other Guests or impeding operations while posing as or portraying any character in costume.
- Engaging in any unsafe act or other act that may impede the operation of the Lemos Family Farm.
- Unauthorized access or entry into employee only areas.
- Unauthorized events, speeches, or use of any flag, banner, sign or other material for commercial purposes, or as part of a demonstration.
- Photography, videotaping or recording of any kind, or otherwise engaging in any activity, for unapproved commercial purposes.
- Unauthorized solicitations of any kind, whether commercial, religious, educational or otherwise, or conducting any unauthorized commercial activities, including solicitations of money or other contributions or donations.
- Obstructing sidewalks, entrances, driveways, patios, vestibules, stairways, corridors, halls or landings.
- Hanging any clothing, towels, bedding or other similar items over or on balconies at Lemos Farm or from fire suppression sprinklers.

We reserve the right to prohibit any other activity that we determine may be harmful or disruptive, in our sole and absolute discretion.

For additional rules and regulations, please click on the links below:

Guest Courtesy and Attire Policies

- Proper attire, including shoes and shirts, must be worn at all times. Clothing that drags on the ground is prohibited in theme parks. Clothing with multiple layers is subject to search. We reserve the right to deny admission to or remove any person wearing attire that we consider inappropriate or attire that could detract from the experience of other Guests. Visible tattoos that could be considered inappropriate, such as those containing objectionable language or designs, are not permitted. There are specific costume guidelines for special events such as Halloween parties; please refer to the additional policies applicable to those events.
- Costumes may not be worn in our theme parks by Guests ages 14 or older.
- Masks may not be worn by any Guests ages 14 or older (unless required for medical purposes). When worn by younger Guests, masks may not cover the entire face and must provide unobstructed peripheral vision at all times with openings that allow the eyes to be fully seen.
- Please show common courtesy to fellow Guests and our employees by not using profanity or engaging in unsafe, illegal, disruptive or offensive behavior, jumping lines or saving places in lines for others. For your safety and the safety of others, please refrain from running.
- Access to attractions depends on the safety rules for each attraction.
- Guests must vacate the property of Lemos Farm after closing (5pm). No loitering, vandalism, stealing, or trespassing on property.
- Guests may be asked to leave or vacate property if seen in violation of guest policy or if management deems necessary. We reserve the right to refuse service to anyone.

Animal Policy

- Feeding, petting, touching, harassing or harming any animals, including birds, is prohibited. Petting, brushing and feeding authorized food correctly at our barn petting zoo is permitted.
- Service animal means a dog or miniature horse that is trained to do work or perform tasks for, and to assist, an individual with a disability. All other animals, including emotional support, comfort or companion animals, are not considered service animals.
- Because we have kids riding ponies at the farm, all pets and dogs, even service animals (i.e., dogs and miniature horses, as defined above) are prohibited in specific areas of the farm that put our animals and children at risk of injury. Please refer to the CA laws for more information regarding the regulation of service animals in zoos, pony ride facilities, and parks.
- Service animals should remain on a leash or in a harness and under the control of the owner at all times in permitted areas of the farm.

California Law Defined

Service Dog Defined

A "service dog," under California law, is a dog trained to help a specific individual with a disability with services such as fetching dropped items, minimal protection work, rescue work, or pulling a wheelchair. There are two important things to note about California's definition of service dogs. First, it is limited to dogs. (But because the ADA authorizes the use of miniature horses as service animals in some limited circumstances, California does as well.)

Second, it is further limited to dogs that are *trained* to help individuals with their specific requirements. So, no animal other than a dog can qualify as a service animal, even if that animal is trained to assist a

person with a disability. Furthermore, even a dog will not qualify as a service dog if it is not individually trained to help an individual with a disability (in a way that is related to his or her disability). In California, pretending to be an owner of a service dog is a criminal misdemeanor punishable by a fine of up to \$1,000 (and/or up to six months imprisonment).

A public place can ask two questions to determine if that individual's dog is a service dog: Is the dog required because of a disability? What work is the dog trained to perform?

What About Zoos, Pony Riding Facilities and Wild Animal Parks?

California has specific rules regarding the use of service dogs at zoos or wild animal parks. Such places are not required to allow service dogs in areas where animals are not separated from the public by a physical barrier. In addition, if allowing service animals into a facility will change or interfere with the fundamental nature of the business, service animals can be restricted. An example of this is restricting service animal access to some exhibits of a zoo, especially where the service animal will be viewed as a predator or as prey by the animal in the exhibit.

Does California Protect the Use of Emotional Support Animals?

The protections discussed above do *not* apply to emotional support animals. California law, like federal law, doesn't require that emotional support animals be allowed in public places.

Company Rights

- The Lemos Family Farm, and its designated roadways, walkways, and parking areas, is private property.
- We may photograph, film, videotape, record or otherwise reproduce the image and/or voice of any person who enters the Lemos Family Farm, and use the same for any purpose without payment to any person.
- We reserve the right to deny admission, prevent entry or require a person already admitted to leave the Lemos Family Farm or any party thereof, without refund, liability or compensation, for failure to comply with any of these rules, for unsafe, illegal or offensive behavior, to ensure safety, security or order, or if we consider that the circumstances otherwise so require, in our sole and absolute discretion.
- We may from time to time, in our sole and absolute discretion, without prior notice and without refund, liability or compensation, change the operating hours of any facility, close the Lemos Family Farm or any part of it temporarily, restrict the number of persons having access to a facility and/or suspend or cancel any entertainment program if we consider that the circumstances so require.
- We are not responsible for loss or damage of belongings or property, consistent with applicable law.